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How to Choose a Safe and Trusted App for iGaming Online

Our Friends · Tuesday, October 1st, 2024

The world of iGaming has seen exponential growth in the UK, with more people than ever turning to online platforms for their gaming entertainment. **In fact, the UK is second in the world, falling just behind** the US when it comes to iGaming.

With this surge in popularity comes the need to choose a safe and trusted app to ensure players have a secure and enjoyable experience. Recent developments in digital security have highlighted the importance of being cautious, as data breaches and scams can compromise personal and financial information.

Understanding licensing and regulation

One of the first checks you can make if you're choosing an iGaming app is to see if it's licensed and regulated by recognised authorities. **The Gambling Commission is the primary body responsible** for regulating online gambling, and licence from here signifies that the app meets strict standards of fairness, security, and transparency.

Look for the UK Gambling Commission's seal of approval, which is often displayed at the bottom of the app's homepage. This seal guarantees that the app operates legally and ethically. Additionally, some apps might also hold licences from other reputable bodies such as the **Malta Gaming Authority** or the **Gibraltar Regulatory Authority**, further proving that they are legitimate.

Researching iGaming app security measures

A reliable iGaming app should prioritise the security of your personal and financial information. Essential security features include SSL (Secure Socket Layer) encryption, which is designed to make sure that all data sent between your device and the app's servers is encrypted and protected from third parties.

Secure payment methods are also a must. Trusted iGaming apps offer a range of secure banking options such as credit/debit cards, e-wallets like PayPal, and even direct bank transfers. Be aware of apps that do not provide detailed information about their security measures or offer unfamiliar payment methods.

Reading reviews for iGaming apps

One way to check an app is to look out for user reviews and ratings. Positive reviews from a large number of users can show you that it offers a reliable and enjoyable gaming experience.

However, there can be both genuine and fake reviews, which can be planted to artificially inflate an app's reputation. To spot the fakes, check for detailed feedback that provides specific information about the user's experience. Vague or overly enthusiastic reviews might be less trustworthy.

For example, if you're looking at a popular bingo app, reading a variety of user reviews can help you understand its reliability, user interface, and the fairness of its games. Don't just rely on the reviews on the app's website; check independent review sites and forums as well.

Evaluating customer support services

Can the app's customer service resolve issues quickly and efficiently? Before committing to an app, test its customer support services by reaching out with questions or concerns.

Look for apps that offer multiple channels of support, including live chat, email, and phone support.

Availability is also crucial. If there's around-the-clock customer support, it shows the app is committed to helping its users at any time. If they get back to you quickly and provide helpful responses to your queries, these can be a good indicator of the app's overall reliability.

Checking for fair play in iGaming

Reputable iGaming apps undergo independent audits by organisations like [eCOGRA](#) (eCommerce Online Gaming Regulation and Assurance), which verify that the games are fair and random. Before choosing an app, check if it has certifications from such bodies. These certifications are usually displayed on the app's website or within the app itself.

The app should also provide information about its Random Number Generator (RNG) technology, which ensures that game outcomes are random and fair.

Before you interact with any of these apps, take the time to check that they are reputable and following the rules. This will ensure you have a secure iGaming experience.

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