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## What is the Difference Between Residential and Business Internet?

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If you are a small-scale home-based business that is looking for a broadband connection but cannot decide whether to invest in a residential or business internet package, then you need to look into the factors that we are going to discuss in this article. Since there are so many service providers in the market, choosing the right internet plan is a major dilemma that most users come across.

When selecting an internet service provider, there are several things that you need to take into account. For instance, how much speed you require, how many devices are you planning to connect to the internet at the same time, what is your monthly budget, will you be getting a bundle plan or a standalone service, how many employees will be using the service, etc. Therefore, to facilitate you in the best possible way, we have complied a list of things that will help you differentiate residential internet from businesses. So, without further ado, let us get started:

### Customer Support Service

It is the most prominent difference between business and residential broadband. The internet being the most important factor of businesses, a business broadband user certainly gets priority over customer support in case of any technical issue. Most of the internet service providers guarantee to fix the reported business broadband issue within 24 hours. For higher tier business packages this time limit is even less, around 4 to 5 hours.

Internet service providers also do provide specific tech support contact for the enterprise-level broadband packages. In case of any connection or other issues, the user can directly report it using that particular contact. If you are looking for a provider that offers instant customer support, then check out Charter Spectrum Internet because [Spectrum servicio al cliente](#) is available 24/7 round the clock to support you whenever you are in need of assistance.

### Internet Speed

While getting ourselves an internet connection, speed is the very first thing we notice. Business broadband packages are coupled with generally faster speeds as compared to residential broadband packages. Business packages contain better uploading speeds, which make the online posting, updating, and video conferencing a whole lot uninterrupted.

Being a business client, your ISP will not only prioritize you for customer support but also accommodate you for better speeds. The contention ratio does not have much effect on the speed and connection reliability of business packages. ISP's are also facilitating businesses with leased lines. Leased lines are the dedicated internet lines delivering broadband service to a specific area and nowhere else. These lines deliver speeds up to 1GB and even beyond.

### Secure Connection

Growing interconnectivity has raised great security concerns. Security has become an important

factor for both residential and business internet users. Almost every Internet service provider is going the extra mile to ensure the security and safety of data.

Almost every business broadband package is coupled with business-focused security software to make sure safe and secure internet data transmission. Providers also offer extra services like data backup and VPN services to ensure security.

### **Static IP Address**

Static IP is not as necessary for residential users, but it is quite important for businesses. A static IP can only be obtained by availing a business package. Why the static IP address is vital for businesses. Well, in this era of remote working one can only access its computer remotely, host any server, or run a website through a stable IP address.

### **Service Level Agreement (SLA)**

SLA is generally known as the Service Level Agreement. Most of the businesses get this agreement done with Internet service providers to get a certain standard of service. This agreement involves a certain level of speed, minimum internet outage, and a specific time limit to fix the technical issues. Businesses are offered compensation if the agreement terms do not adhere.

### **Phone service**

Residential broadband packages come with standard phone service. They pretty much include different calling features like voice mail, three-way calling, and unlimited nationwide calling, etc. However, business broadband and phone services are multifaceted on another level. A business phoning service is complex than that of the residential and require extra lines, VoIP and non-geographical numbers, etc.

### **Final Words**

If you want to check out the options available in your area, simply visit Local Cable Deals, which is a website that specializes in bring top-notch internet facilities to the customers. Just enter your zip code and street address and you will be directly to the best internet plans available in your vicinity. In addition to this, the platform will also recommend an internet plan as per your requirements so that you do not waste your money and only pay for the services that you use. That is all for today, stay tuned for more interesting updates regarding internet connections.

*Photo by [Misha Feshchak](#) on [Unsplash](#)*

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